

**From:** Sylvia Cooper  
**To:** Microsoft ATR  
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**Subject:** Public Comment

I don't know if Microsoft is a Monopoly; I'm not a lawyer.

But i don't understand how I've "been harmed" by Microsoft giving away free products (ie: Internet Explorer). Would I have been better off paying for it?

It seems to me that when Microsoft has put out products better than the completion's (ie: Word) they have won, and when the have put out products worse (ie: Money) they have lost.

When someone goes to a job interview and they know how to use Word or Excel how many thousdands of dollars in training and productivity have they saved an employer? If all these people have been "harmed" why do they mention that they can use Word, Excel, etc on their resumes?

Lets end the case and move on.

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